

Media Contact:

Eric Kalis, BoardroomPR
ekalis@boardroompr.com
954-370-8999

**RKW RESIDENTIAL Recognized Nationally for Resident Satisfaction,
Operational Excellence**

Multifamily management firm, many of its communities earn distinctions in bi-annual ApartmentRatings SatisFacts epiQ Index and J Turner Research's 2021 ORA™ Elite 1% Award

Charlotte, NC (Feb. 22, 2022) - RKW Residential, one of the nation's fastest-growing multifamily management firms on the strength of its People First Philosophy, and many RKW-managed communities earned significant recognitions from highly regarded resident satisfaction agencies.

The company ranked No. 44 in the ApartmentRatings SatisFacts "Top Management Companies" list. RKW's Seaside Villas appeared on the national "Top 250 Communities" list, ranking No. 200. Twice a year, SatisFacts releases the epiQ Index, which measures the resident experience and community performance based on SatisFacts surveys and reviews on ApartmentRatings.com.

RKW also had 13 communities place on the 2021 Elite 1% ORA™ Power Ranking by J Turner Research, the leading market research firm exclusively serving the multifamily industry. The annual ranking is based on monthly online reputation research of more than 128,000 properties across multiple review sites and Internet Listing Services.

To earn this distinction, a community had to register a minimum ORA™ score of 94 (on a scale of 0-100) and have at least 20 online reviews. RKW-managed communities in Florida, North Carolina, South Florida, Missouri and Virginia met the ORA™ threshold.

"Our team members do an incredible job carrying out our operating mission to provide superior customer service to our residents," RKW EVP of Marketing & Strategy Joya Pavesi said. "They create an extraordinary living experience and are attentive to the daily needs of residents. These recognitions serve as both affirmation and motivation to continue putting people first and staying true to our philosophy."

Founded just seven years ago, RKW is one of the multifamily industry's most compelling entrepreneurial success stories in recent memory.

The company was recognized by *Multi-Housing News* as the nation's third-fastest growing multifamily management company in the publication's 2021 rankings. It also made MHN's annual "Top Property Managers" list for the third consecutive year.

About RKW RESIDENTIAL: RKW RESIDENTIAL is an award-winning third-party multifamily property management firm headquartered in Charlotte with a regional office in Miami, Orlando, Atlanta and Raleigh. With 30,000 multifamily units under management and a growing footprint spanning six states, RKW delivers expertise in multifamily management through its technology, marketing and customer experience platforms. The firm's principals have extensive experience in multifamily investments and property management including acquisitions/dispositions, developments, lease-ups, stabilized and value-add assets. RKW is built on the foundation of its *People First Philosophy*, which prioritizes client relationships, employee satisfaction, and top-tier customer service for its residents. Through this, the firm delivers on its brand promise of "Expert People. Exceptional Places" to enhance property values and achieve success. RKW was formed out of the partnership of Rivergate Companies, a private real estate investment firm, and KW PROPERTY MANAGEMENT, one of the largest condo management companies in Florida representing more than 90,000 condo units. RKW appeared on the *Multi-Housing News* List of Top 25 Management Firms in the U.S. in 2019, 2020 and 2021 and has also received numerous regional and national awards. For more information, visit www.rkwresidential.com.